

Using the TransLoc App

Use our bus navigation tool to access routes and stops with real-time tracking or request a ride on-demand all in one app:

- HIDE VISIBILITY OF OTHER AGENCIES
- FIND A BUS ROUTE'S ETAs OR SCHEDULED TIMES
- FAVORITE A STOP
- SET UP ARRIVAL NOTIFICATIONS
- NAVIGATE TO A SPECIFIC ADDRESS
- FIND NEARBY ROUTES
- BOOK A RIDE ON-DEMAND
- HOW TO PAY FOR A RIDE
- HOW TO CANCEL A RIDE
- WHAT'S AVAILABLE IN THE "ME TAB?"
- WHAT'S AVAILABLE IN THE "SETTINGS TAB?"

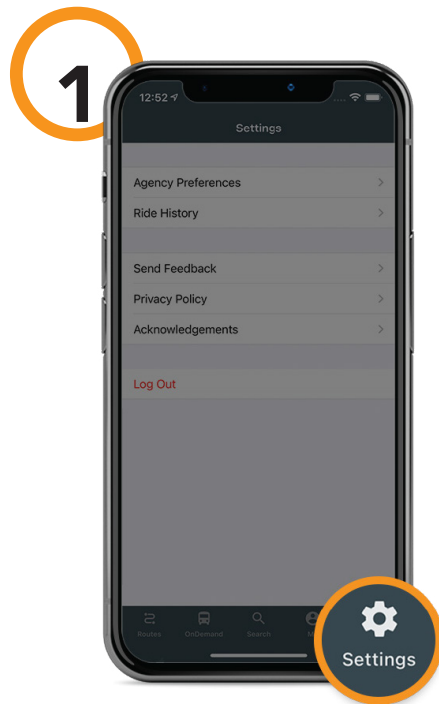


DOWNLOAD
THE MOBILE APP

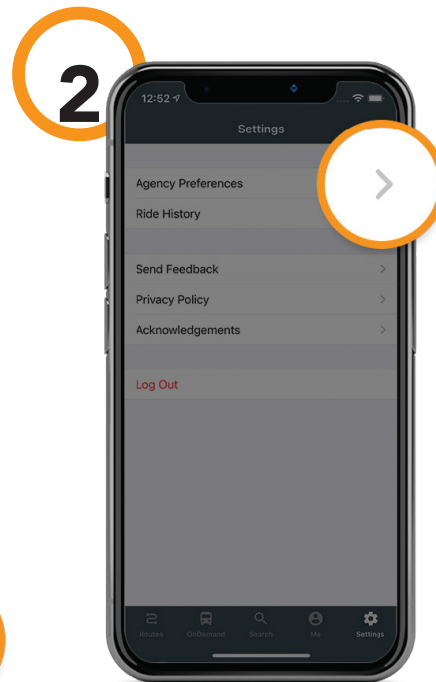


USING THE TRANSLOC APP

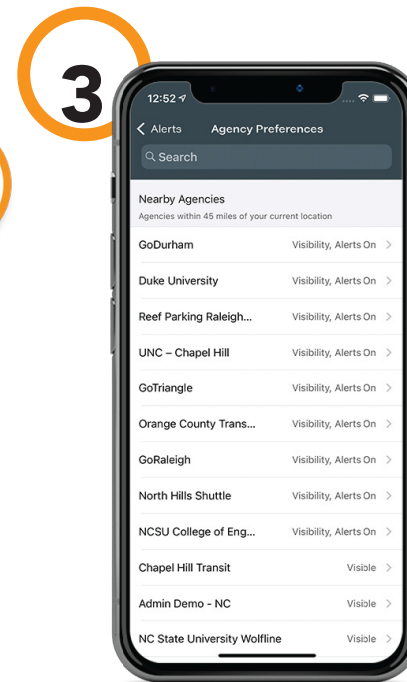
How to Hide Visibility of Other Agencies



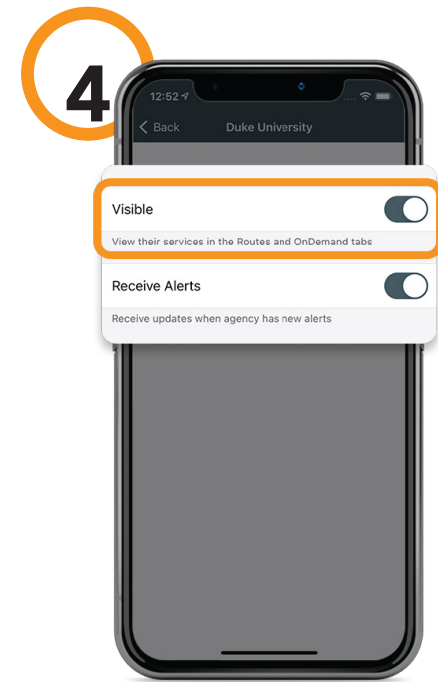
Tap on **Settings**



Select **Agency Preferences**



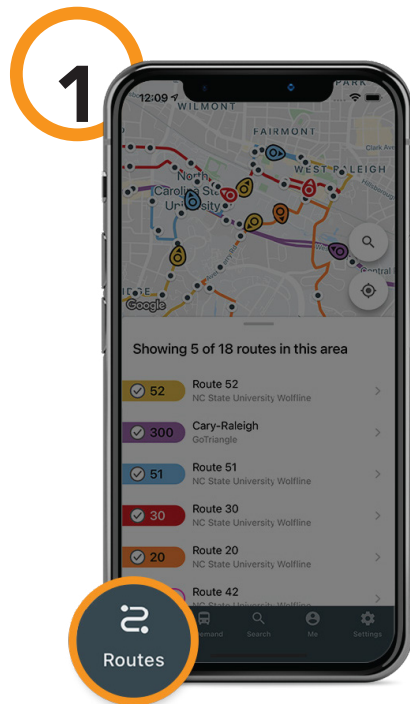
Select the appropriate agency



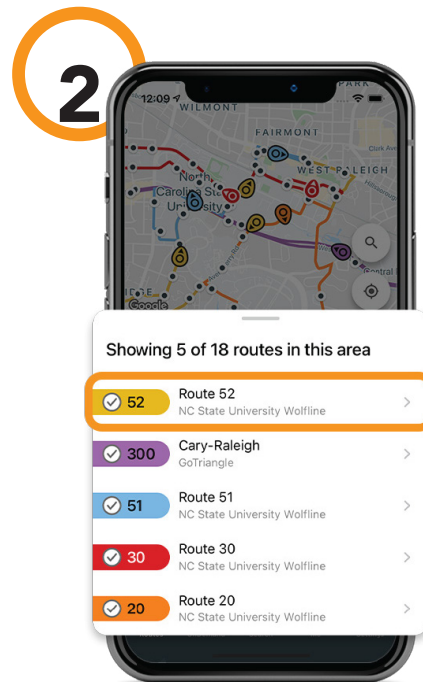
Tap the **Visible** toggle

USING THE TRANSLOC APP

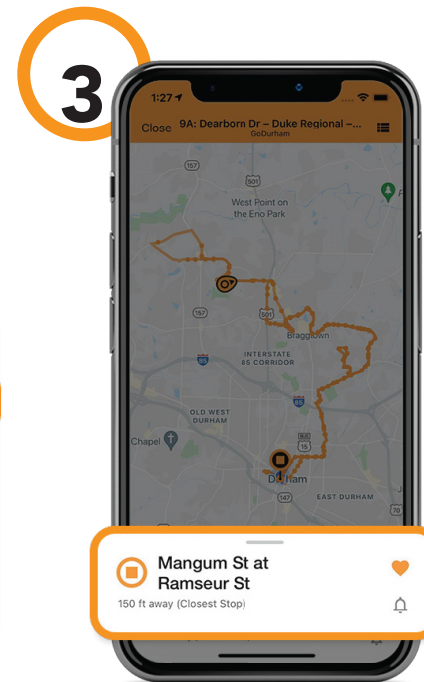
Find Bus ETAs or Scheduled Times (Option 1 of 2)



Tap on the **Routes** tab



Select a **route**

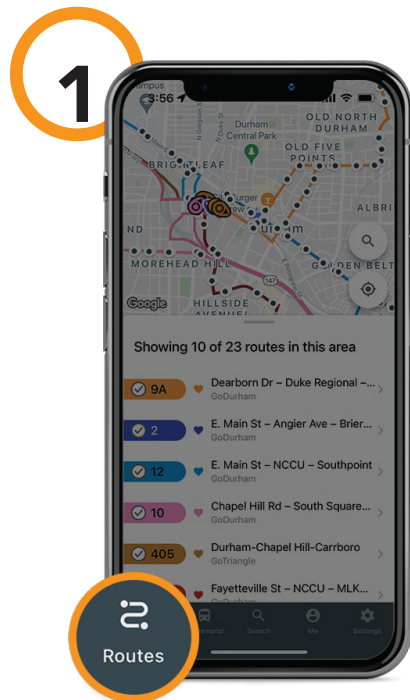


The app finds the **stop** closest to you

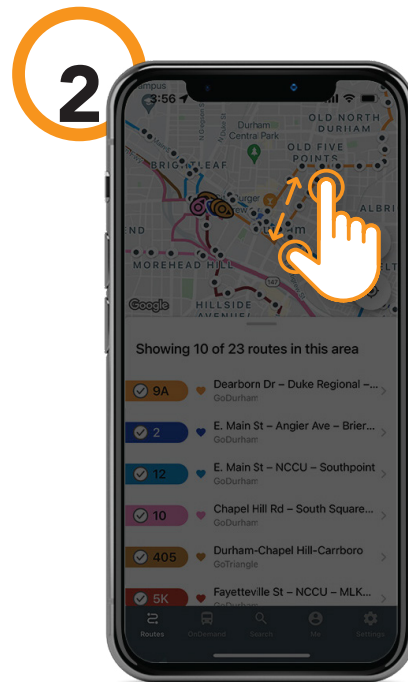


USING THE TRANSLOC APP

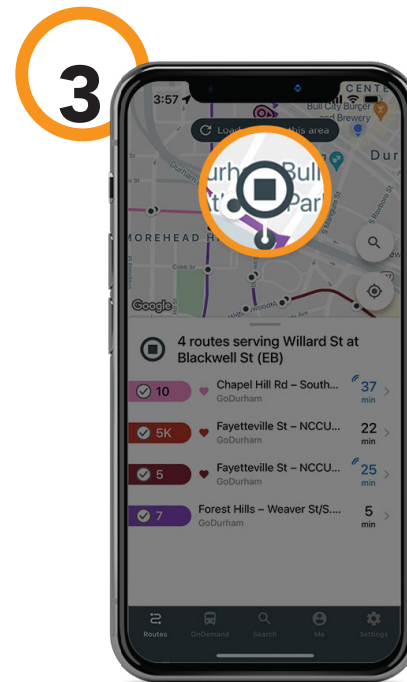
Find Bus ETAs or Scheduled Times (Option 2 of 2)



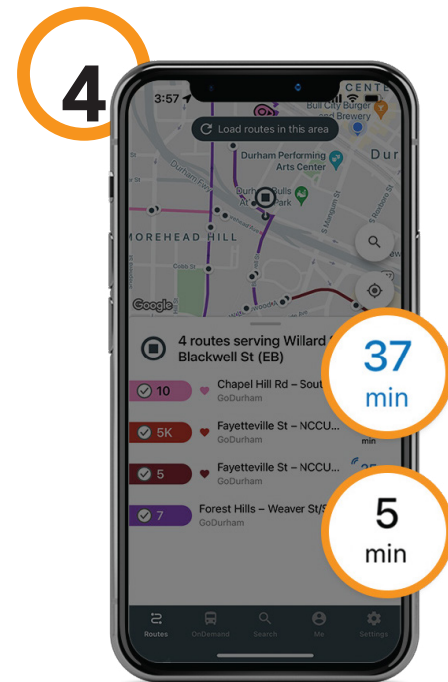
Tap on the *Routes* tab



Using your fingers, zoom in on the map



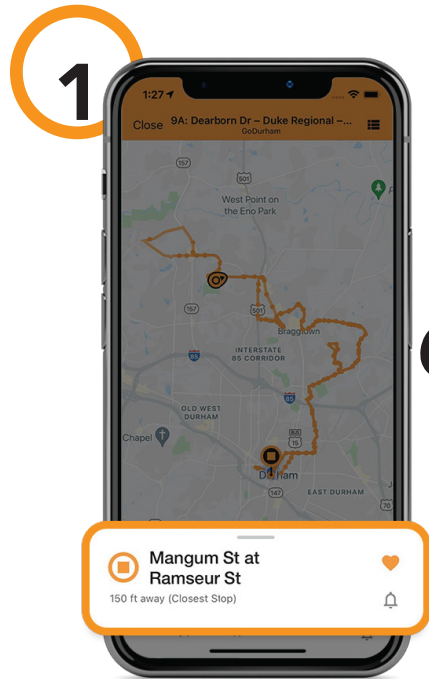
Tap on a *stop*



ETAs (blue) and scheduled times (black)

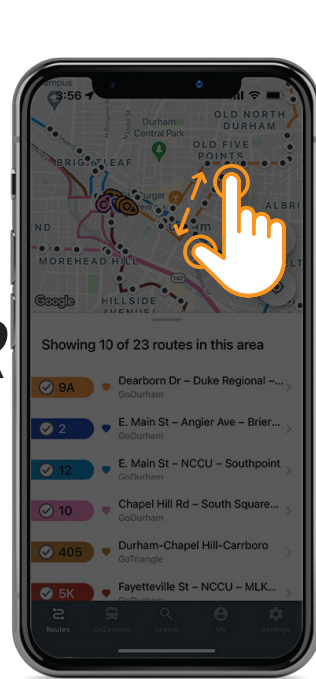
USING THE TRANSLOC APP

How to Favorite a Stop

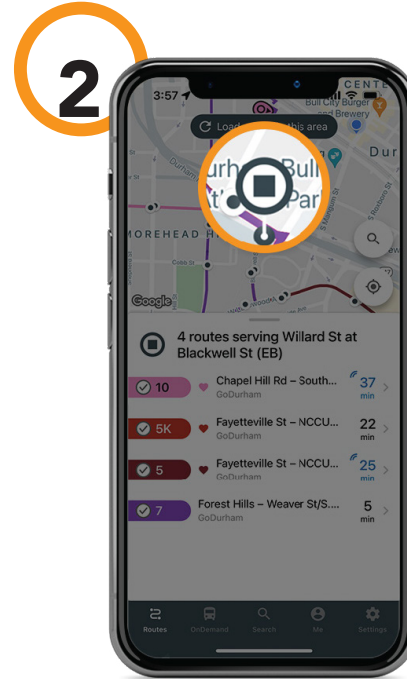


Select a route, the app finds the stop closest to you

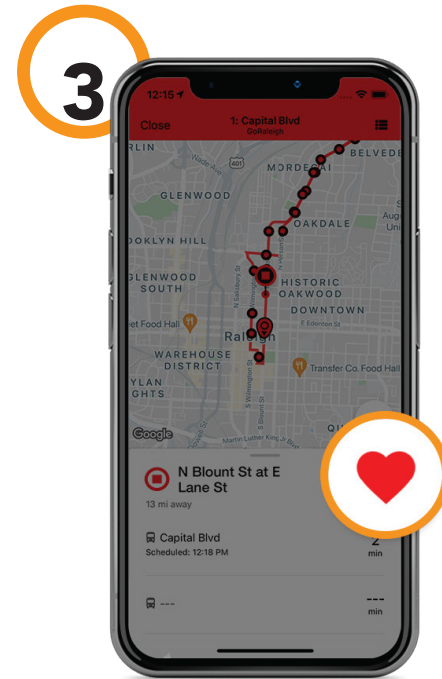
OR



Using your fingers, zoom in on the map



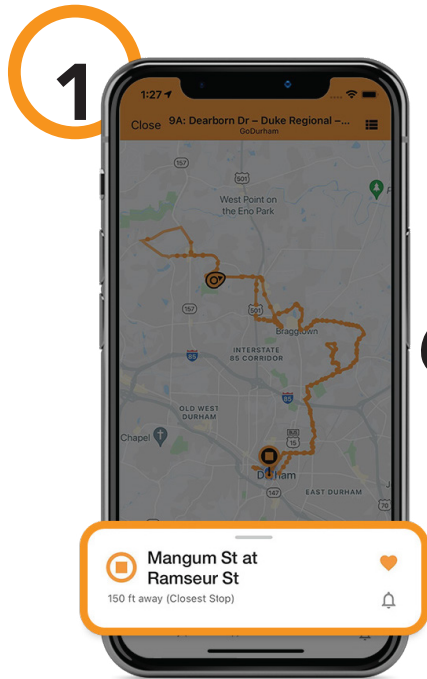
Tap on a stop



Tap the heart icon to favorite the stop

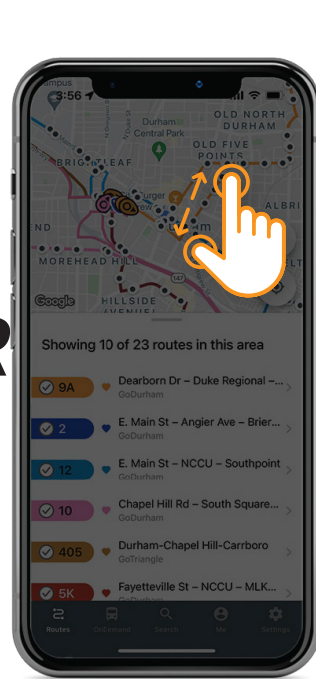
USING THE TRANSLOC APP

How to Set Up Arrival Notifications

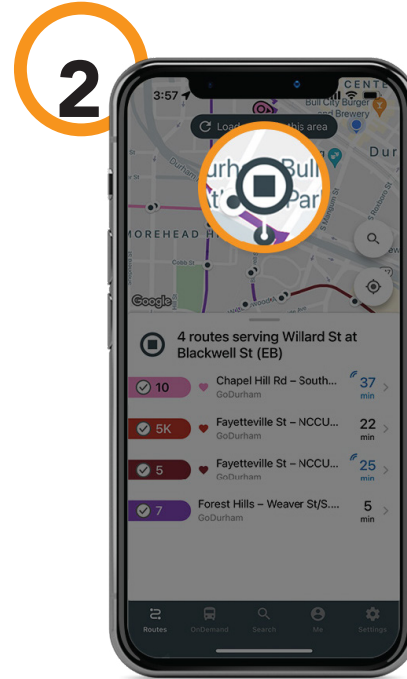


Select a route, the app finds the stop closest to you

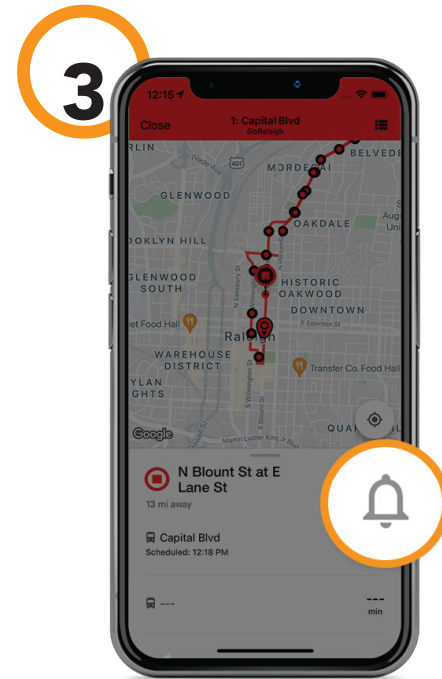
OR



Using your fingers, zoom in on the map



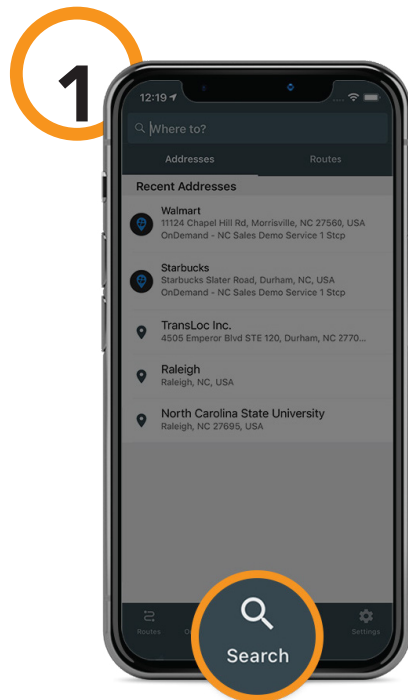
Tap on a stop



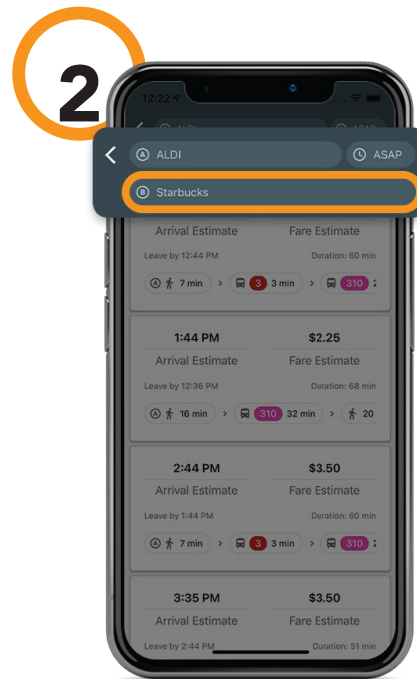
Tap the bell icon to set up a notification 5-30 mins before vehicle arrival

USING THE TRANSLOC APP

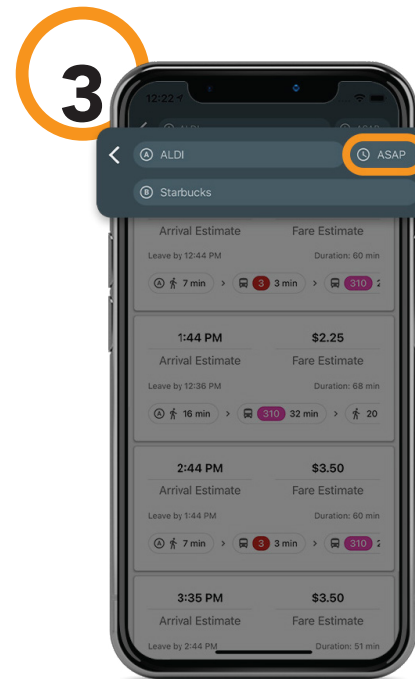
How to Navigate to a Specific Address



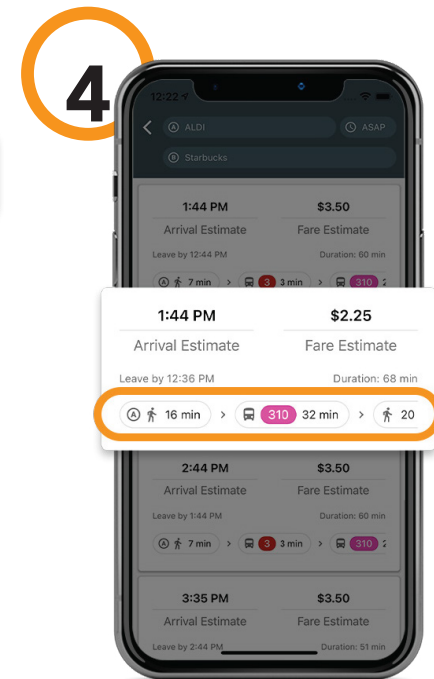
Tap on the **Search** tab



Enter your **desired address**



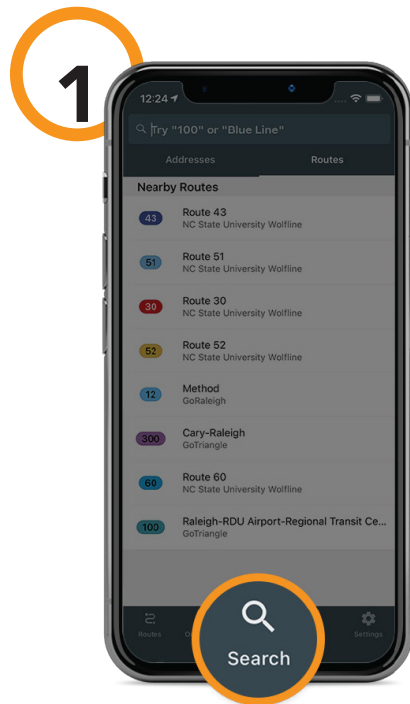
If necessary, change **current location** and **departure time**



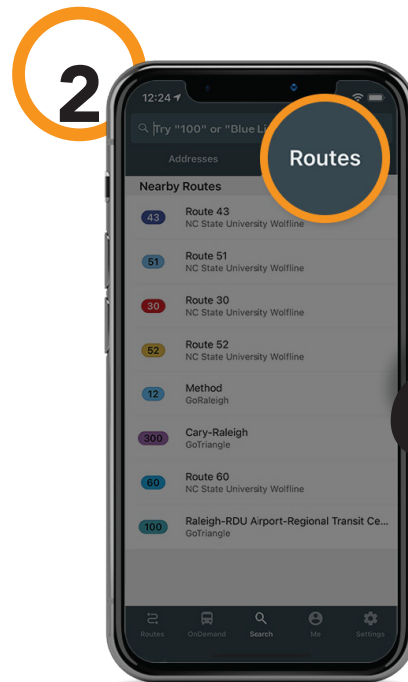
Select an option for **directions**

USING THE TRANSLOC APP

How to Find Nearby Routes



Select the **Search** tab

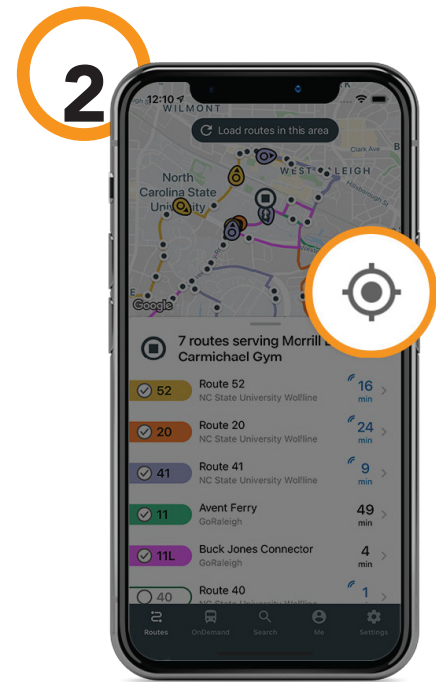


Toggle to **Routes**

OR



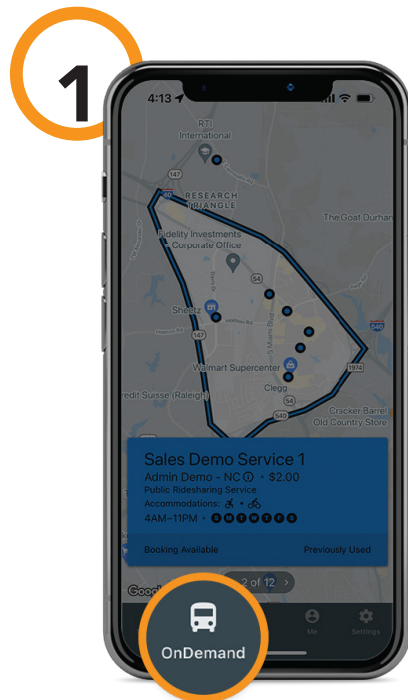
Tap on the **Routes** tab



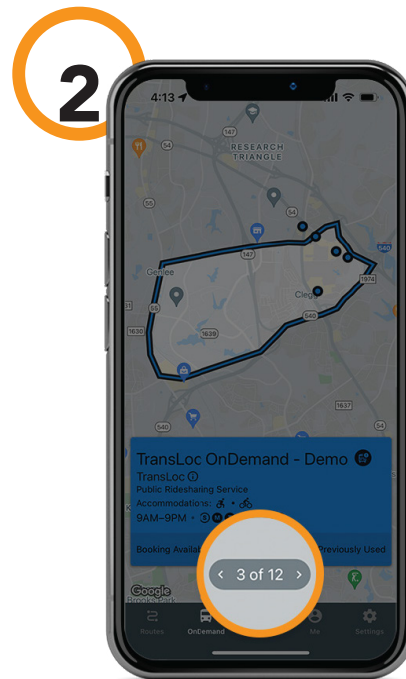
Tap the **compass** icon to find routes in your area

USING THE TRANSLOC APP

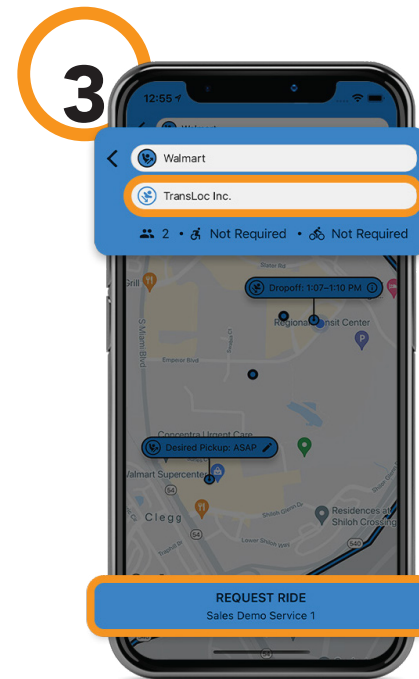
How to Book a Ride On-Demand (Part 1 of 2)



Select the **OnDemand** tab



Use the arrows to scroll through service offerings

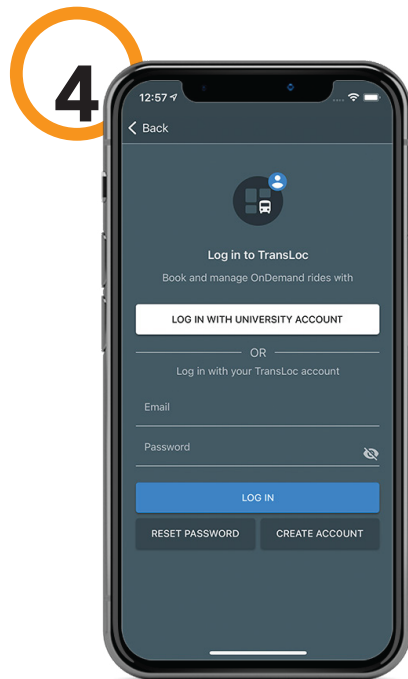


Enter in drop-off address and then click **Request Ride**

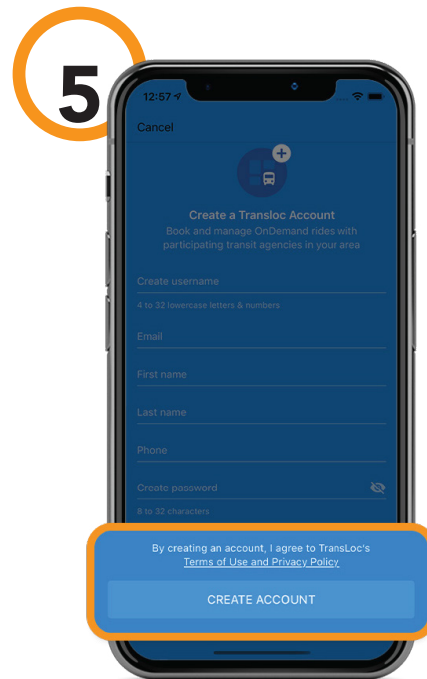


USING THE TRANSLOC APP

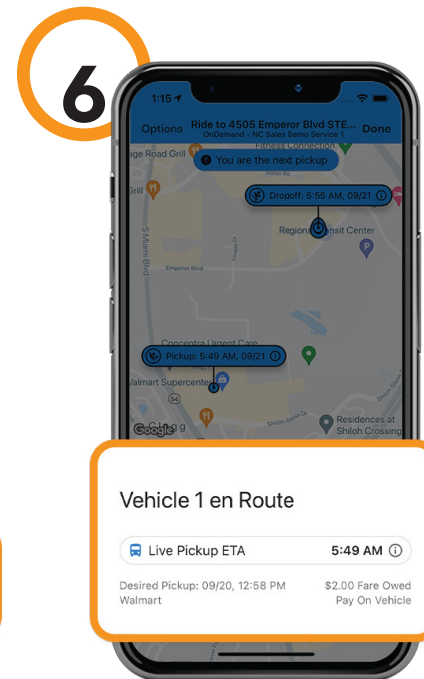
How to Book a Ride On-Demand (Part 2 of 2)



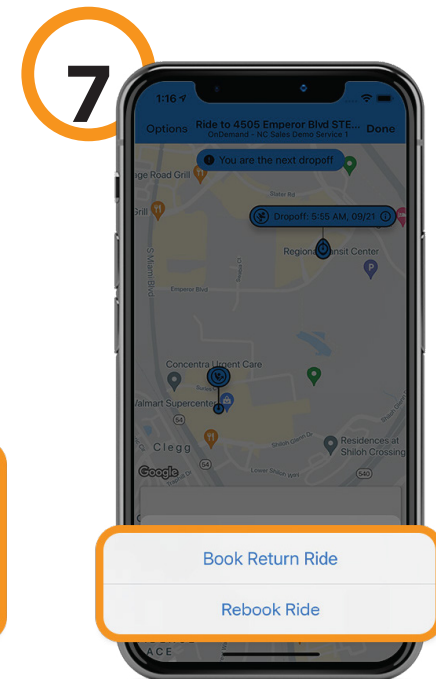
If requested, login or create a new account



If creating a new account, complete your profile, then tap **Create Account**



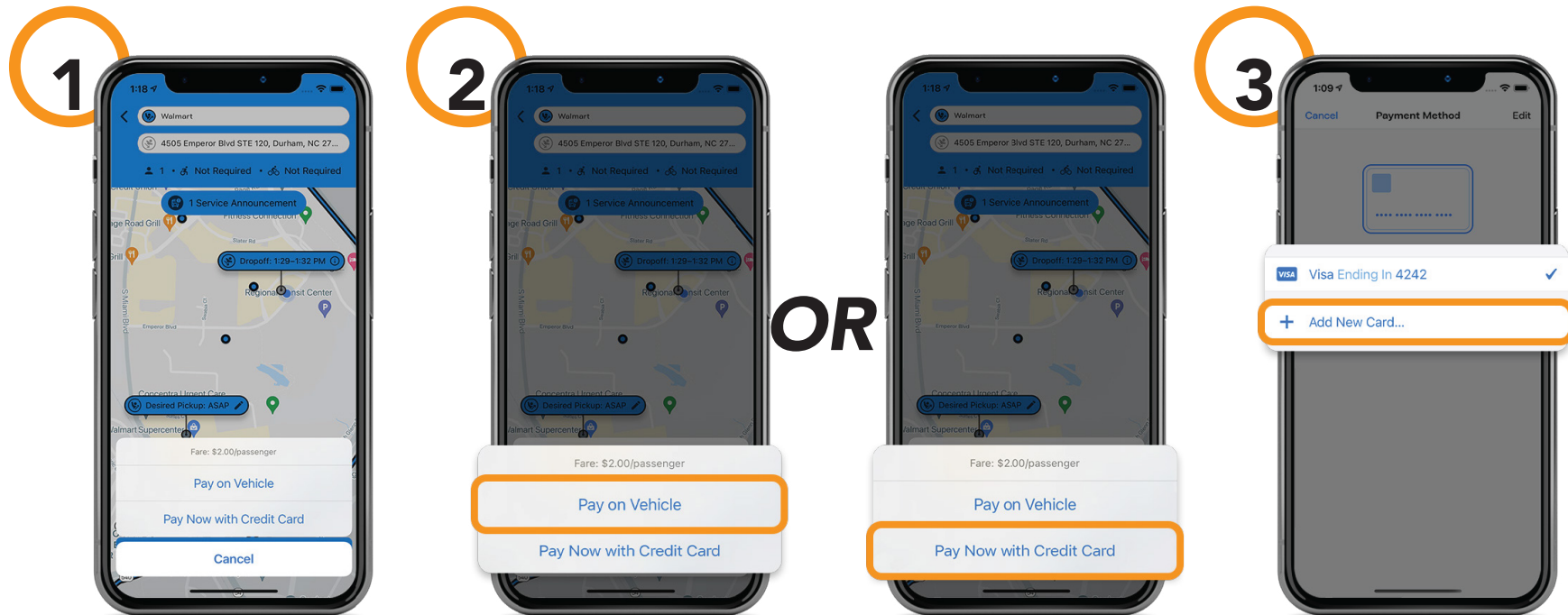
You will be assigned a ride with a pickup ETA



Once in the vehicle, you will get a drop-off ETA, with the ability to book a return ride or rebook a ride

USING THE TRANSLOC APP

How to Pay for a Ride



Choose a payment option

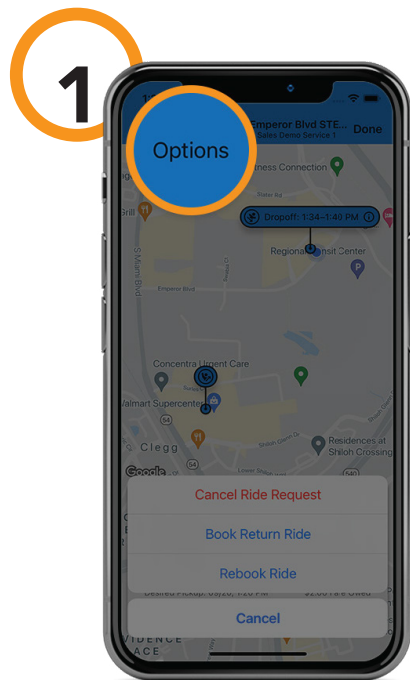
If paying on vehicle, select Pay on Vehicle

If paying in advance, select Pay Now with Credit Card

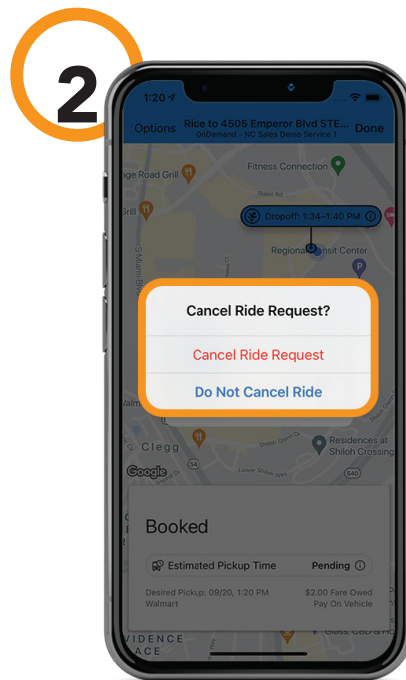
If needed, iPhone users can save or add more than one card

USING THE TRANSLOC APP

How to Cancel a Ride

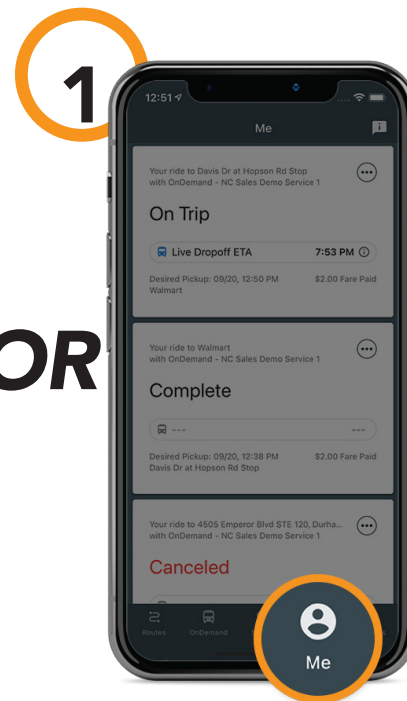


Tap the **Options** button at the top left corner

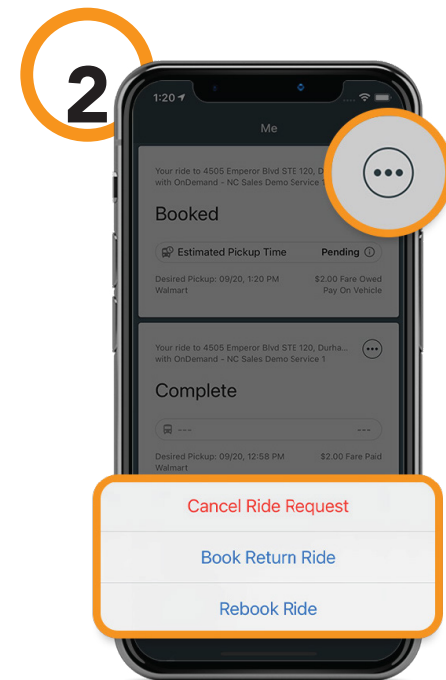


Select **Cancel Ride Request**

OR



Find the ride card in the **Me** tab

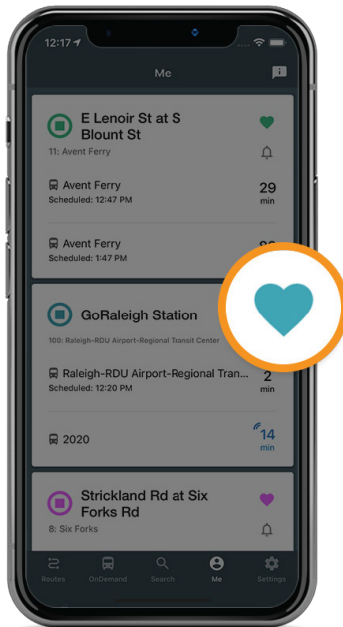


Tap the **three-dot menu button** on the ride card, and select **Cancel Ride Request**

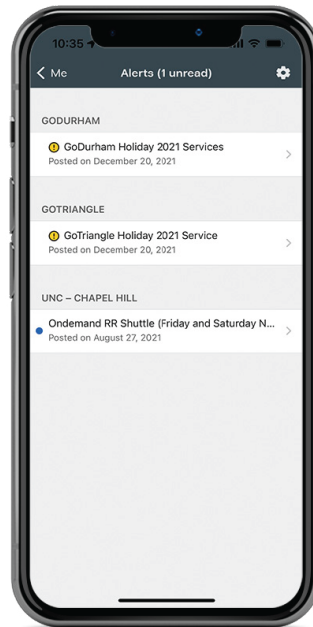
USING THE TRANSLOC APP



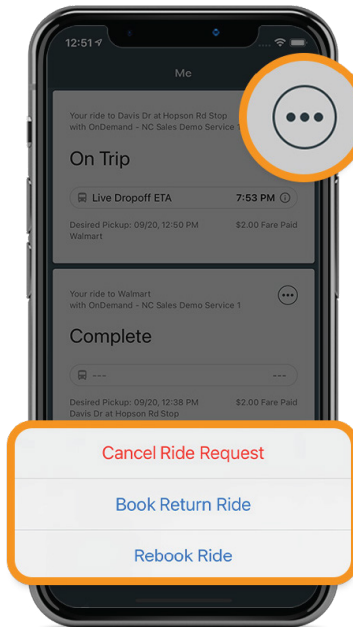
What's Available in the **Me** Tab?



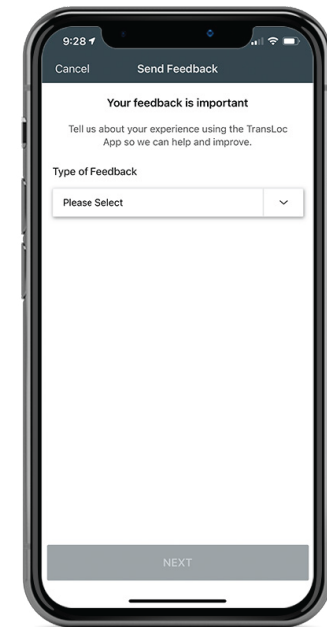
The ability to view your **favorite stops** or **unfavorite a stop**



Agency Alerts with the ability to change visibility



View OnDemand trip history and **rebook a trip** or a **return trip***



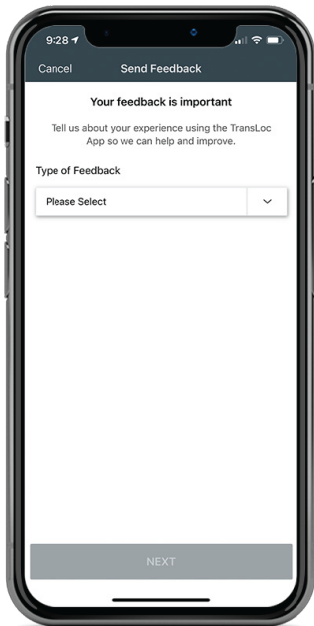
The ability to **send feedback**

**Available with participating agencies*

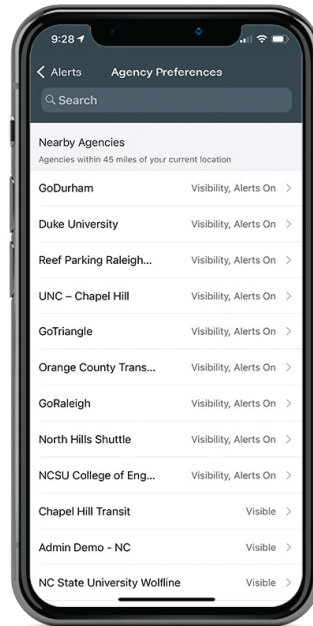
USING THE TRANSLOC APP



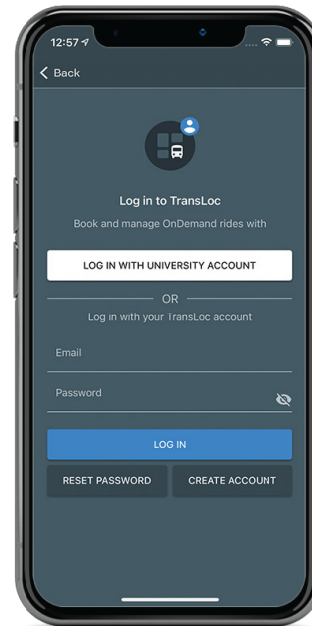
What's Available in the Settings Tab?



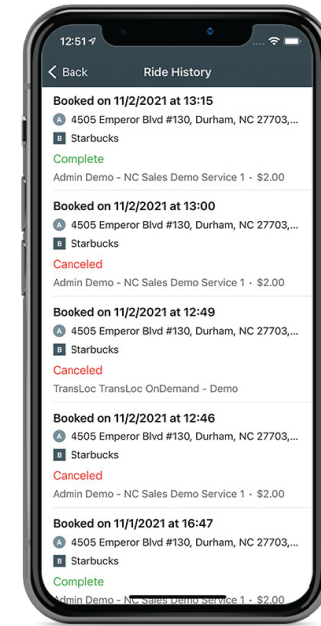
Send feedback



Ability to change **Agency Preferences** (visibility and alerts)



Login or logout



OnDemand ride history*

*Available with participating agencies



For more details, contact your Customer Success Manager or visit our website.



Mobility solutions at the speed of life.

TransLoc, Inc. 5000 Centregreen Way, Suite 500
Cary, NC 27513 (888) 959 3120

Toll Free: (888) 959-3120 ext. 2
Email: sales@transloc.com
Form: <https://transloc.com/get-started>

www.TransLoc.com



SCAN ME

062326